

City of Jacksonville

Meeting the need for recycling education fast — with joint purchasing

The City of Jacksonville, Florida provides residential collection of garbage, yard waste, and recycling with support from contracted haulers. The City also oversees landfill operations, yard waste processing, and a household hazardous waste program.



Challenge

- Recycling contamination has increased, which results in higher expenditures
- Citizens need to be informed about how to properly dispose of and recycle materials
- The usual RFP-driven procurement process would delay the launch of digital tools for recycling education to stem contamination

Results

- Streamlined procurement process through Sourcewell enabled quick implementation
- Citizens can self-serve information on how to properly dispose of and recycle materials
- The City is actively addressing recycling contamination and call volumes with digital tools for recycling education

“The relationship between Sourcewell and ReCollect allowed us to select a tried, true, and tested solution right away, rather than spend a lot of time on the procurement process.”

“We’re still fairly new with these tools, but we’re excited to see citizens better understand recycling — and for our call-center call volume to go down.”

— Eric Fuller

Environmental Programs Manager

About Routeware

Routeware is the waste and recycling industry’s most trusted software and technology company. Our enterprise solutions help municipalities and haulers save time and money, increase efficiency, improve safety, and green up our world. Find out more at www.routeware.com