



# Simple and Connected Solutions for Customer Service

Make it Faster and Easier to Find and Serve Customers

## Customer Details

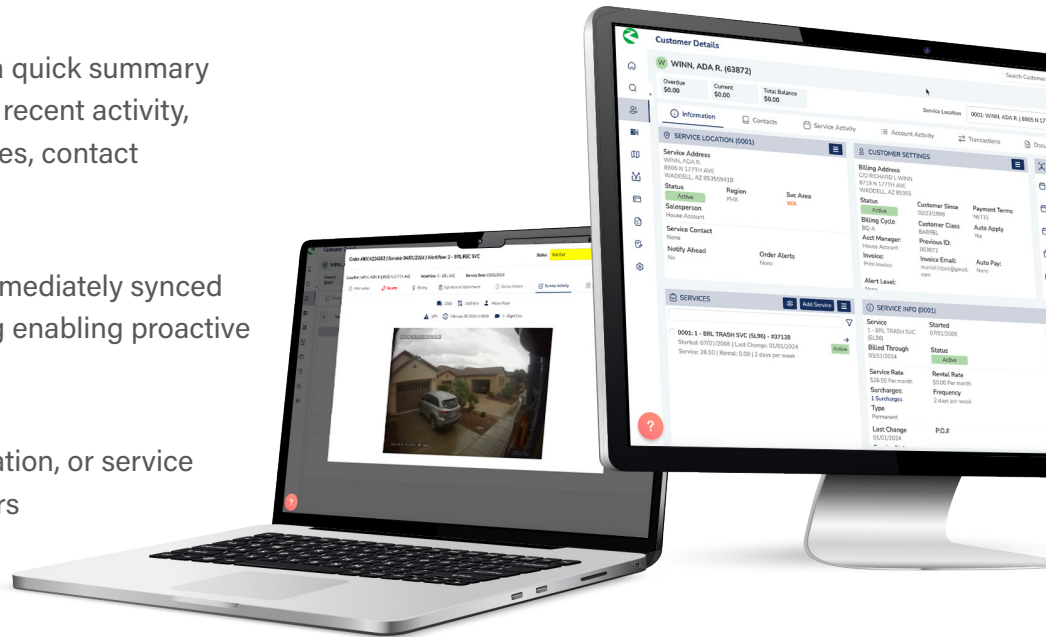
- Access customer details with a quick summary of settings, locations, services, recent activity, schedules, outstanding balances, contact information, and more

## Information from the field

- Information from the field is immediately synced with the back office for viewing enabling proactive customer service workflows

## Wizard Driven Services

- All changes to a customer, location, or service are wizard-driven to guide users through common procedure



## FEATURES

- Customizable homepage
- Customer dashboard including
  - Customer location
- Service Information
- Detailed service change history
- Each customer may have multiple contacts
- Contact your customers by their preferred method: text, email, or calls
- Easy to use calendar view
- Color-keyed status updates
- Quickly access and view details of each individual service with complete visibility into rate, frequency, and routing history
- Send copies of images to customers via email or text with a single click
- Document accounts with notes, files, and tasks with reminders

