

Routeware

ELEMENTS

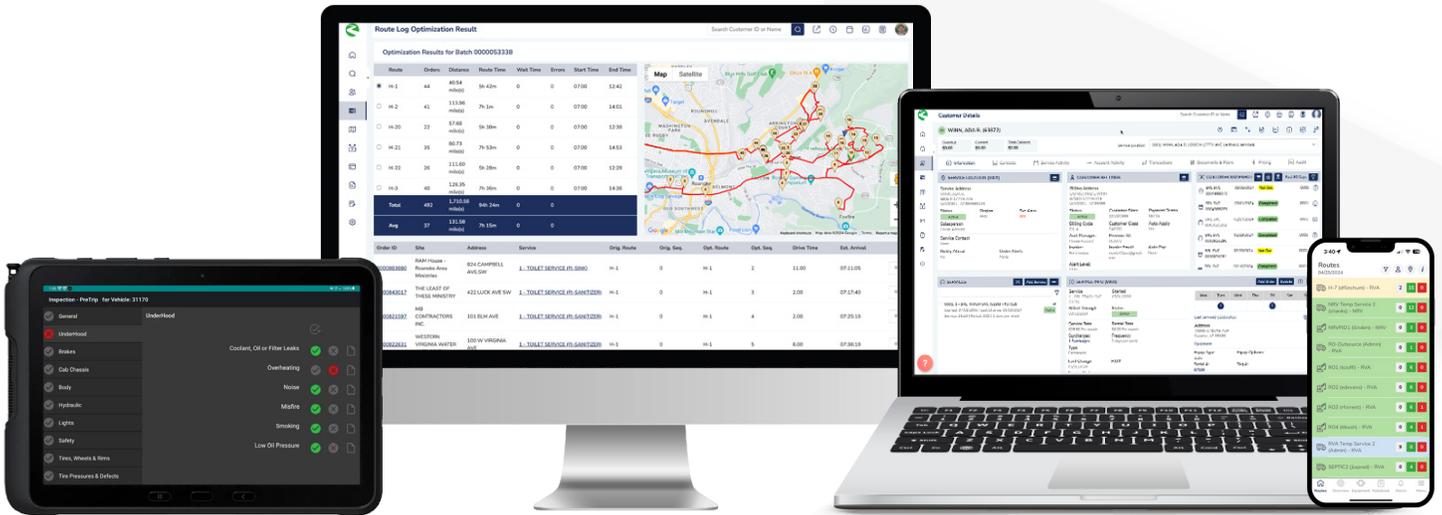
**SIMPLE.
CONNECTED.**



**YOUR NEXT GENERATION SOLUTION
FOR WASTE COLLECTION**

WHY ROUTEWARE ELEMENTS

Waste collection is complex business, but your technology solution shouldn't be. Routeware Elements provides the software and hardware your teams need in an easy-to-use, integrated management solution.



ROUTEWARE ELEMENTS ADVANTAGES

Work more productively, increase safety, deliver reliable services, and engage your customers with Routeware Elements — the total solution built for waste operations just like yours.



EASY TO USE

Routeware Elements' user-friendly platform increases operational efficiency



POWERFUL SIMPLICITY

Integrated hardware and software deliver a seamless experience



COMPETITIVE EDGE

Customer education and engagement tools and apps set you apart from your competition



SERVICE FIRST

Knowledgeable support is available right when you need it

ROUTEWARE ELEMENTS AT A GLANCE

Simple, connected, purpose-built solutions that remove complexity from waste collection

In-Cab

Ic

Automated service confirmation reduces go-backs for drivers
Drivers can record service issues and capture images with one click
360-degree vehicle-mounted cameras collect high-quality video

Dispatch

Ds

Create new work orders and pinpoint the location of available trucks
Visual dispatching displays unassigned orders and assigns them from the map
Intelligent dispatch uses current status and work completion to suggest the best available driver

Route Planning & Optimization

Ro

Route visualization displays all your routes in a list or on a map
Density routing finds nearby customers to build optimal and efficient routes
Built-in route optimization to quickly sequence routes or balance stops for greater efficiency

Customer Service

Cs

CSRs can manage accounts all from one screen
Add notes, files, tasks, and reminders to accounts
View each customer's service history
Workflow automations to save time and reduce errors
Automated text messages, phone calls, and emails

Education & Outreach

Eo

Service request tools let customers easily sign-up for service online
Education tools and apps reduce contamination by changing customer behavior
Collection calendars and notifications cut call volumes and go-backs for not set outs

Compliance

Cp

Electronic Driver Vehicle Inspection Reports (DVIR) let drivers and mechanics automate vehicle safety checks and processes
Recycling program tracking and reporting ensures you're compliant with relevant state legislation
PCI compliance for credit card transactions

Billing

Bi

Batch- and single-invoice processing for all billing cycles to easily and accurately bill customers
Simple one-click pay feature to immediately capture payment
General Ledger integration into major accounting softwares

Payments

Pm

Integrated credit, debit, and ACH processing
Self enrollment allows customers to automate regular payments
Payment history shows customers their previous transactions and invoices

Proven Results

Rw

20% less route mileage & emissions
3X faster route balancing
75% fewer customer calls
125% greater route mileage efficiency



ABOUT ROUTEWARE

Routeware is a leading provider of cloud-based software solutions for the waste, recycling and environmental services sector. We work with a customer community of over 1,300 public and private sector organizations, serving over 50 million residents and businesses worldwide.

- 1300+ waste and recycling customers
- 10,000+ vehicle installs
- 50 million households and businesses
- 1 billion resident notifications

Across the United States, Canada, the UK, Australia, and New Zealand